

Right Care, Right Person

Missing Patient Protocol



Is the missing patient high-risk?

If the missing patient meets the high-risk criteria (where the risk of serious harm to the person or the public is very likely) call GMP immediately.

Missing patients who do not meet the high-risk criteria, should not be reported to the police as a missing person until reasonable enquiries such as the following examples, are conducted:

1. Search



Ensure a thorough search of the ward, hospital, grounds and surrounding area is conducted.

2. Check CCTV



If the ward, hospital, grounds and surrounding area has CCTV installed, check it for any footage of the missing patient.

3. Contact the Patient



Attempt to contact the patient directly, via phone or social networking sites.

4. Contact Family or Friends



Call the patient's family or friends to check whether they have had contact with the patient.

5. Check the Patient's Home Address



Carry out enquiries to find out if the patient is present at their home address.

If the patient is not located after undertaking reasonable enquiries, you should then make a missing persons report to the police.